

## **INVESTOR GRIEVANCE LODGING PROCEDURE**

The actual success of capital market entirely depends on its valued Investors' confidence over the unambiguous, transparent and fair operations by their broker. Azee Securities Pvt. Ltd. is also committed to ensure high level of customer satisfaction by safeguarding the investor rights for boosting their confidence. In order to achieve this aim, a mechanism has been devised for all its esteemed clients, to reach the help desk with ease and hassle free method.

In case of any query pertaining to any matter from client's side, clients may contact help desk any time through following procedure:

- A customer can write about his grievance/query any time at [info@azeetrade.com](mailto:info@azeetrade.com) or [support@azeetrade.com](mailto:support@azeetrade.com), where our dedicated customer support representatives are available to respond their needs. Similarly, the relevant team members can also be contacted at 111-293-293.
- A customer can also visit our head office located at Suite # 208, 2nd Floor, Business & Finance Centre, I. I Chundrigar Road, Karachi, to meet in person with our designated person, Mr. Ghazi Naseem.

## **CONTACT PERSON DETAILS**

Following is the detail of contact person designated to handle customer complaints:

Name: **Mr. Ghazi Naseem**  
Email Address: **ghazi@azeetrade.com**  
Phone: **111-293-293 (Ext: 126)**  
Address: **Suite# 208, 2nd Floor,  
Business & Finance Centre,  
I.I Chundrigar Road, Karachi.**